



Dear Patient,

It is our pleasure to welcome you to The Surgery Center at Orthopedic Associates, LLC. Thank you for scheduling your surgery with us.

Following is some information that will help familiarize you with our surgery center.

The Surgery Center at Orthopedic Associates (SCOA)  
1910 South Road, Suite C  
Poughkeepsie, NY 12601  
Phone: 845-218-4211

**Business hours:**

Monday – Friday 7:30am to 3:00pm (Doors open for Patient Registration ONLY at 6 am)

**Payment policy:**

It is our payment policy to collect the appropriate payment due from the patient at the time the service is rendered. This may only be your co-payment, deductible and/or co-insurance, but we do ask for payment at the time of your visit. We accept cash (at Center), checks (made payable to: The Surgery Center at Orthopedic Associates), Visa, MasterCard, and Discover.

- **Co-payment** – The cost-sharing part of your bill that is a fixed dollar amount designated by your insurance company that is your responsibility to pay at each visit (also known as “co-pay”). Co-payment rates vary from insurance company to insurance company.
- **Deductible** – The amount of cost sharing that you must pay for medical services often before your health insurance company starts to pay.
- **Co-insurance** – The part of your bill, in addition to a co-pay, that you must pay. Co-insurance is usually a percentage of the total medical bill—for example 20 percent.

If you have any questions after reading this information, We will be happy to answer them for you prior to your visit by telephone at (845) 218-4211.

**\*\* Please Note:** The Surgery Center at Orthopedic Associates, LLC. (SCOA) and Orthopedic Associates of Dutchess County (OADC) are separate entities. You will receive separate bills from each.

**Please bring the following information on the day of surgery:**

- Insurance card(s)
- Driver’s license or other photo identification
- Appropriate payment due as previously discussed.

We appreciate your selecting SCOA for your medical care, and will work hard to serve your needs.

Sincerely,

The Staff at The Surgery Center at Orthopedic Associates, LLC.